

# Tenant Services Information

Help us minimize the spread of COVID-19.

The following are all current TBHA tenant service measures designed to help reduce exposure for our tenants, staff, partners and community to reduce the spread of the coronavirus:

- Our number-one priority will continue to be ensuring all tenants and their families remain safe and secure in their homes, while safeguarding the welfare and wellbeing of our staff. As a result, our **office is now closed** and our housing staff are working from home. We will remain in contact with you by telephone or email or **connect with Tenant Services at 306-446-1279 or [tenantservices.battlefords@housingauthoritiesk.com](mailto:tenantservices.battlefords@housingauthoritiesk.com)**
- Under the current circumstances TBHA has postponed ALL lease renewals for a future date. Please **do not** bring in or drop off lease renewal information. All application interview appointments will be conducted over the phone. Application documentation will still need to be submitted in the drop box at the office or preferably emailed as a scanned PDF or image files to prior to the application phone interview at [tenantservices.battlefords@housingauthoritiesk.com](mailto:tenantservices.battlefords@housingauthoritiesk.com)
- If you are moving out, Tenant Services will conduct a move out inspection after you have moved out. Please contact us for instructions on returning your keys and receiving your damage deposit.

*The spread of COVID-19 is a public health issue.  
To stay informed with updated information please visit  
[www.saskatchewan.ca/coronavirus](http://www.saskatchewan.ca/coronavirus)*

*As of April 8, 2020*

