

# Property Service Information

Help us minimize the spread of COVID-19.

The following are all updates to TBHA property service measures designed to respond to Re-Open Saskatchewan guidelines and minimize exposure for our tenants, staff, partners and community to avoid the spread of the coronavirus:

- The recent updated guidelines from Saskatchewan Housing Corporation allow TBHA to reduce restrictions to common areas. As of Wednesday June 17<sup>th</sup> the main floor indoor common areas and bathrooms will be accessible ONLY to tenants while maintaining social distancing, including hair salons. These areas will be limited to 15 tenants or less as outlined by TBHA signage by building. Activity rooms will not be re-opened until further notice. Please review the **Common Area Guidelines** found in this package for more information.
- Additional contract cleaners will be in place to accommodate the increased cleaning and disinfecting of common area and bathroom door knobs/handles, countertops, tables, elevator buttons, light switches, vending machines and washroom etc. Disinfectant will be available in the **common areas for tenants to wipe down tables and chairs after use.** Please review the **Common Area Guidelines** found in this package for more information.
- Senior building access restrictions will continue to be closed to the public with exception to the household family visitation guidelines. We ask that tenants limit access to essential service providers as follows:
  - Staff or family care
  - Health Authority care
  - Pharmacy delivery
  - Grocery delivery
  - Food services
  - Canada Post

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- The following non-essential services may NOT enter senior buildings, but may consider arrangement with services for curbside pickup:
  - Non household family visitors or guests
  - Delivery services of non-essentials
- Maintenance will continue to prioritize emergency and urgent work orders; however, have been able to respond to other requests. Please follow normal procedures and contact our office by phone at 306-445-4393 to request a work order or submit on our website at [www.thebattlefordshousing.ca](http://www.thebattlefordshousing.ca) If you have an urgent maintenance need outside of the hours of 9:00am to 4:00pm, use the same number and your call will be answered by our on call service.

*The spread of COVID-19 is a public health issue.  
To stay informed with updated information please visit  
[www.saskatchewan.ca/coronavirus](http://www.saskatchewan.ca/coronavirus)*

***As of June 12, 2020***

