

Rent Payments

The following are all current TBHA rent payment options designed to help reduce exposure for our tenants, staff, partners and community to reduce the spread of the coronavirus:

If you are having difficulty paying your rent, *please allow Tenant Services to assist you* by:

- ✓ Working with you on a payment schedule;
- ✓ Lowering your rent if you have reduced or loss of income;
- ✓ Provide you information on available financial benefits;
- ✓ Share local services and other resource information.

If you're worried about paying your rent, **get in touch.**

The sooner you contact us, the quicker we can help you.

Call Tenant Services directly at **306-446-1279** or email tenantservices.battlefords@housingauthoritiesk.com



Our office will reopen on Wednesday June 17th with some restrictions.

The majority of housing staff will be working in the office. Available rent payment options are:

- **(Best Choice) E-transfer Payments:** quick, easy and convenient method to pay your monthly rent, repayment amounts, repair fees or service fees. Go to www.thebattlefordshousing.ca for instructions, refer to the quick guide in this package or contact the office for assistance.

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Rent Payments (con't)

- **Interac Payment Terminal:** as of June 17th payments may be made in the office using interact on the payment terminal with a debit card. We will allow two people (one per tenant household) in the office reception at a time to maintain social distancing. Tenants will need to wait outside the building until they are able to enter the office reception area;
- **Pre-Authorized Payments (PAP):** a convenient and safe method to make your monthly rent payment without having to write or deliver your cheques repeatedly. By giving permission once, your rent payment will be made automatically through your financial institution on the first business day of the month. An agreement is included to submit and sign up;
- **Cheque or Money Order:** payment may be dropped off in an envelope with your name and address in the office drop box and a receipt will be mailed to you;

Please DO NOT use the drop box for cash payments.

REMEMBER, WE ARE HERE TO HELP. PLEASE CALL:

Tenant Services at **306-446-1279** or email
tenantservices.battlefords@housingauthoritiesk.com

*The spread of COVID-19 is a public health issue.
To stay informed with updated information please visit
www.saskatchewan.ca/coronavirus*

As of June 12, 2020

