

Tenant Services Information

Help us minimize the spread of COVID-19.

The following are all current TBHA tenant service measures designed to help reduce exposure for our tenants, staff, partners and community to reduce the spread of the coronavirus:

- We will be closely monitoring the Re-Open Saskatchewan plan to ensure the safety of tenants and their families in their homes, while safeguarding the wellbeing of our staff. Our **office will reopen on June 17th** and the majority of housing staff will be back to work in the office. Staff may only be directly reached by telephone or email. Tenants Services may schedule appointments, but only if deemed necessary by staff.
- Application interview appointments will be conducted over the phone when possible. Application documentation will still need to be submitted in the drop box at the office, at the office reception or preferably emailed as a scanned PDF or image files to tenantservices.battlefords@housingauthoritiesk.com prior to the application interview.
- For tenants **experiencing financial hardship** as a result of the COVID 19 pandemic and needing to end their tenancy, you will not be required to give one-month notice and will only be responsible for the current months' rent when notice is given.
- If you are moving out, Tenant Services will conduct a move out inspection after you have moved out. Please contact us for instructions on returning your keys and receiving your damage deposit.

*The spread of COVID-19 is a public health issue.
To stay informed with updated information please visit*
www.saskatchewan.ca/coronavirus

As of June 12, 2020

