

Property Service Information

Help us minimize the spread of COVID-19.

The following are all updates to TBHA property service measures designed to respond to an increase in local transmission of COVID 19 and minimize exposure for our tenants, staff, partners and community to avoid the spread of the coronavirus:

- All individuals entering multi-unit buildings are required to wear a mask, including staff, tenants, essential service providers. Masks must cover the nose and mouth when in common areas such as common rooms, laundry rooms, elevators, lobbies, stairways or hallways of all housing authority multi-unit buildings. ***Reporting non-compliance is in effect and may result in a fine.***
- In order to contain the spread of the virus in our community and most importantly from our buildings **all common areas, common bathrooms and hair salons will be closed for three weeks** to reduce the risk of exposure. Activity rooms will not be re-opened until further notice. The housing authority will re-assess these measures on December 17th. These areas **will NOT be cleaned or disinfected** so please contact tenant services for urgent access or to remove items. **Non-compliance by using common areas while closed will be considered a lease violation of building rules.**
- Janitorial staff and contractors will be focusing on frequent disinfecting of high touch areas in all multi-unit buildings including entrances, door handles, handrails, enter phones etc. All janitorial staff must wear personal protective equipment (PPE). All janitorial contractors cleaning multiple buildings will be screened daily, including temperature, and must wear personal protective equipment (PPE). The housing authority is working closely with Saskatchewan Health Authority to ensure infection control and PPE requirement are appropriate.

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- All family and senior multi-unit buildings are to be closed to the public for two weeks with exception to essential service providers. We ask that tenants limit access to the following essential service providers:
 - Staff or family care
 - Health Authority care
 - Pharmacy delivery
 - Grocery delivery
 - Food services
 - Canada Post
- The following non-essential services may NOT enter family or senior multi-unit buildings, but may consider arrangement with services for curbside pickup:
 - **Non household family visitors or quests**
 - Delivery services of non-essentials
- Maintenance will continue to prioritize emergency and urgent work orders ONLY. Please follow normal procedures and contact our office by phone at 306-445-4393 to request a work order or submit on our website at www.thebattlefordshousing.ca If you have an urgent maintenance need outside of the hours of 9:00am to 4:00pm, use the same number and your call will be answered by our on call service.

*The spread of COVID-19 is a public health issue.
To stay informed with updated information please visit
www.saskatchewan.ca/coronavirus*

As of Nov 30, 2020

