

Tenant Services Information

Help us minimize the spread of COVID-19.

The following are all current TBHA tenant service measures designed to help reduce exposure for our tenants, staff, partners and community to reduce the spread of the coronavirus:

- As of 12:00pm (Noon) on December 1, 2020 our **office will be closed to the public.** Housing staff will continue to work in the office and may only be directly reached by telephone or email.
- The housing authority will be welcoming a new **Activity Coordinator** starting on December 7th who will be with us **for the next 6 months.** The coordinator will be working with Tenant Services staff, tenant associations and tenants to develop suitable programs, activities or outreach with tenants.
- Buildings with **shared laundry facilities** will require to have a schedule to improve social distancing and allow more opportunity for tenants and staff to disinfect surfaces. Our Activity Coordinator will be following up on this once she starts.
- If you are moving out, notice **MUST** be provided in writing to Tenant Services to avoid additional months rent. Staff will conduct a move out inspection after your confirmed move out. Please contact us for instructions on move out cleaning standards, returning your keys and receiving your damage deposit.

*The spread of COVID-19 is a public health issue.
To stay informed with updated information please visit
www.saskatchewan.ca/coronavirus*

As of Nov 30, 2020

